

Drainage and Wastewater Field Crew Training

General Information

Contract Manager:

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Background

Seattle Public Utilities (SPU) is implementing an initiative to increase the effectiveness, efficiency, and productivity of its wastewater collection system maintenance program. A key component of this initiative is the standardization of procedures, training, and measurement of effectiveness. The consultant will support SPU in the development and implementation of this initiative.

Project Scope

The purpose of this contract would be to assist SPU with development of Standard Operating Procedures (SOP) for the inspection and maintenance of Drainage & Wastewater assets; assist SPU with development of a comprehensive training plan for Drainage & Wastewater Field Operations & Maintenance staff to be trained to these SOPs; provide the training as documented in the comprehensive training plan; develop a Quality Control/Quality Assurance Program to measure effectiveness and improvement of SPU performance after implementation of training, and to provide training to supervisory staff on effective mentoring, coaching, and constructive feedback skills.

Contracting Opportunities

The selected consultant should have a strong background and understanding of drainage and wastewater system maintenance practices and the development and implementation of training programs to include measurement of training effectiveness. The contract scope of work will be structured to encourage the use of subconsultants who may not have the background and understanding as stated above but they would have expertise in areas that support sub-tasks within the proposed contract scope of work. Seattle encourages the partnering of consultants to provide a broad range of skills and knowledge.

Schedule of Events	Target Date
RFQPA Release	Anticipated 6/16/2014
Pre-Proposal Conference	Anticipated 6/24/2014